Reporting a security incident affecting KHS products

KHS
Filling and Packaging – Worldwide

Details of the reporting entity: Legal entity / organization Surname, given name Business email address Telephone number	
Affected product: Product or Machine Designation Machine number / serial number	
Affected components or software: Please identify the specific hardware component, software component, firmware, version, module, interface or service affected.	
Affected customer / installation: Customer organization Site / plant location Order number / project reference	
Details of the security incident: Description of the security incident Are there any indications of unlawful or malicious activities? Time of detection	
Impact assessment: Please describe the identified or potential impact on the affected product, machine, plant, or ongoing operation.	

Report by email to helpdesk[at]khs.com

Please attach a step-by-step analysis of the incident to assist KHS in analyzing the report.